

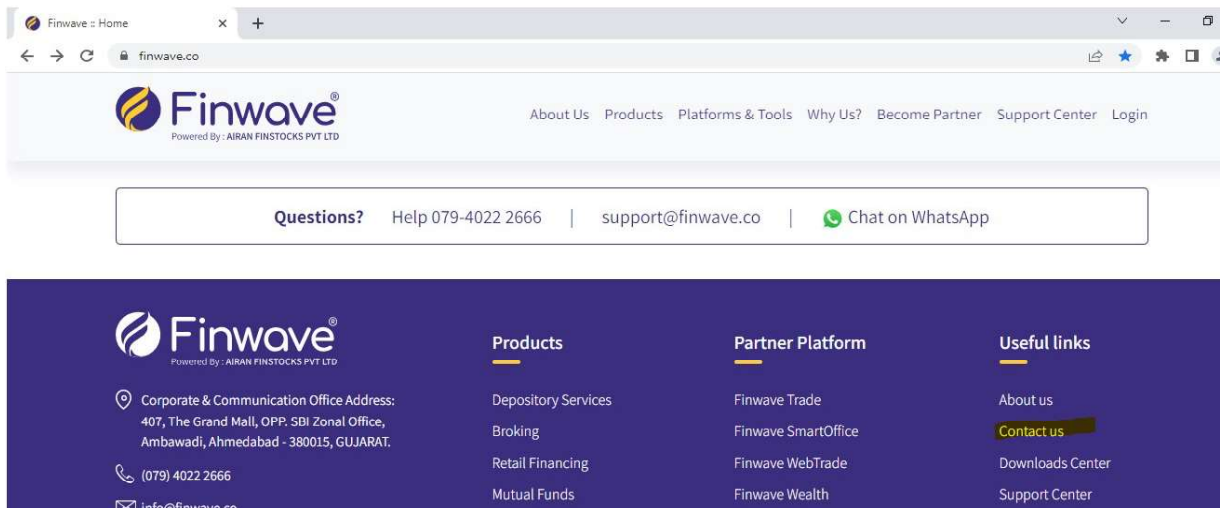


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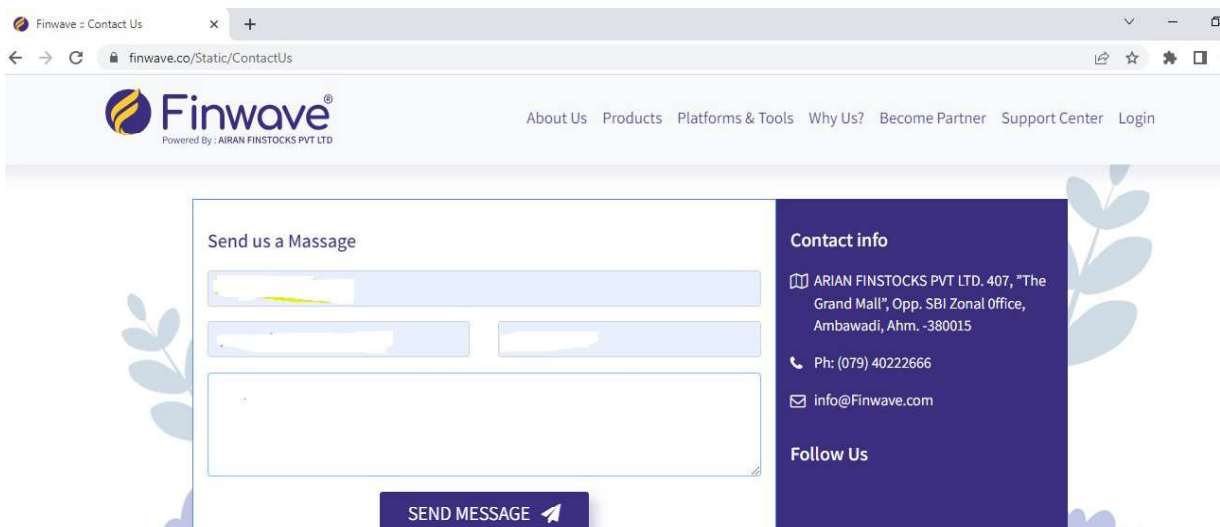
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c. procedure for finding out status of the complaint basis Ticket Number

1. To submit a complaint on our website <https://www.finwave.co/>, please follow the steps outlined below on the "Contact Us" page.



2. After being redirected to the following screen, please provide your Name, Email ID, Mobile Number, and Message in the respective fields. Once you have entered the required information, click on the "SEND MESSAGE" button to submit your complaint.



Registered Office: 1214-1216, 12th Floor, DSCCSL (53E), Road 5E, Block 53, Nr. Grand Mercure Hotel, Zone 5, DTA, Gift City Gandhinagar, -382355, Gujarat, India

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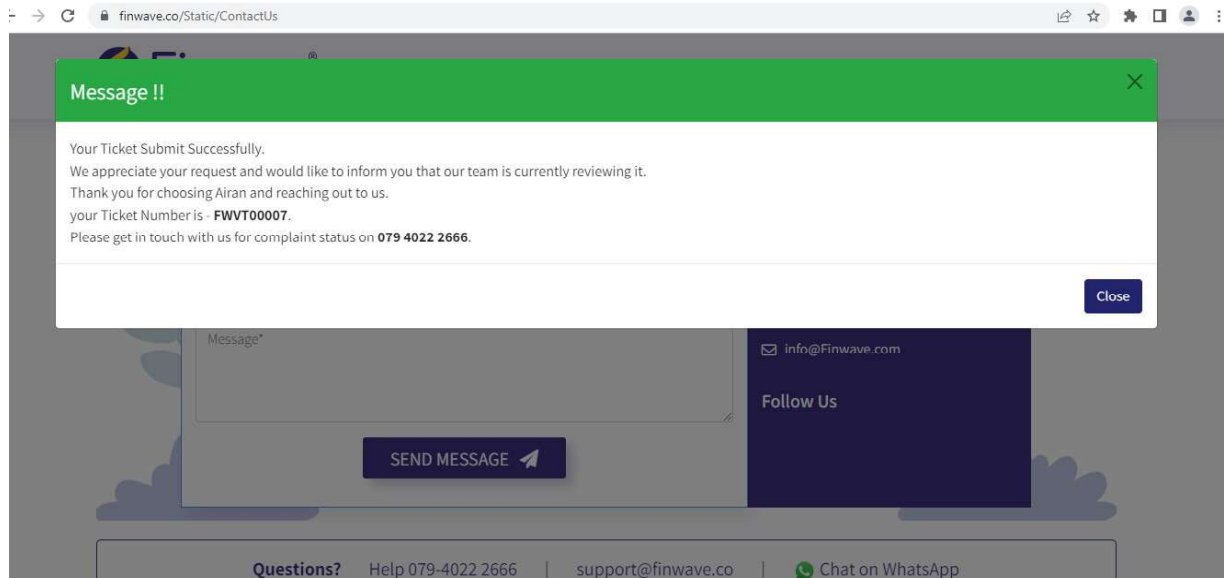


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- "Thank you for submitting your message. We have received your complaint and will address it as soon as possible." Additionally, you will also receive an email confirmation sent to the email address you provided.

For further updates on the status of your complaint, please feel free to get in touch with us at 079 4022 2666. Our team will be happy to assist you.



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